

Facilitated Enrollment. Simplified. Streamlined.

FEEA revolutionizes enrollment in New York's public health insurance programs, saving time and money.

What does FEEA do?

- Calculates eligibility based on state and federal guidelines for Medicaid, Family Health Plus, and Child Health Plus.
- Collects and stores all data and scanned documents for processing a complete application.
- Contains audit and reporting tools, promoting quality assurance and better workflow management.
- Retrieves data and populates recertification applications.
- Exports data and images for electronic transmission to government agencies.*



fEEA
Facilitated Enrollment Electronic Application



*The Hudson Center is a certified submitter to the New York City Human Resources Administration Eligibility Data and Imaging Transfer System (EDITS). FEEA is a product of the Hudson Center for Health Equity & Quality. To find out more, contact Sherri Ehrlich at sehrlich@hcheq.org.

FEEA—An Enterprise-Wide Enrollment Solution

The groundbreaking Facilitated Enrollment Electronic Application (FEEA) revolutionizes the way Access NY Health Care applications are processed. Both a desktop and field-based E-application, FEEA is simpler, quicker, and more efficient than manually processed paper applications. FEEA applications are turned around in just two weeks, on average, compared to 45–60 days typical for paper applications.

Health plans, Facilitated Enrollers (FEs), and government agencies save time and money. And New Yorkers enjoy quicker access to health care.

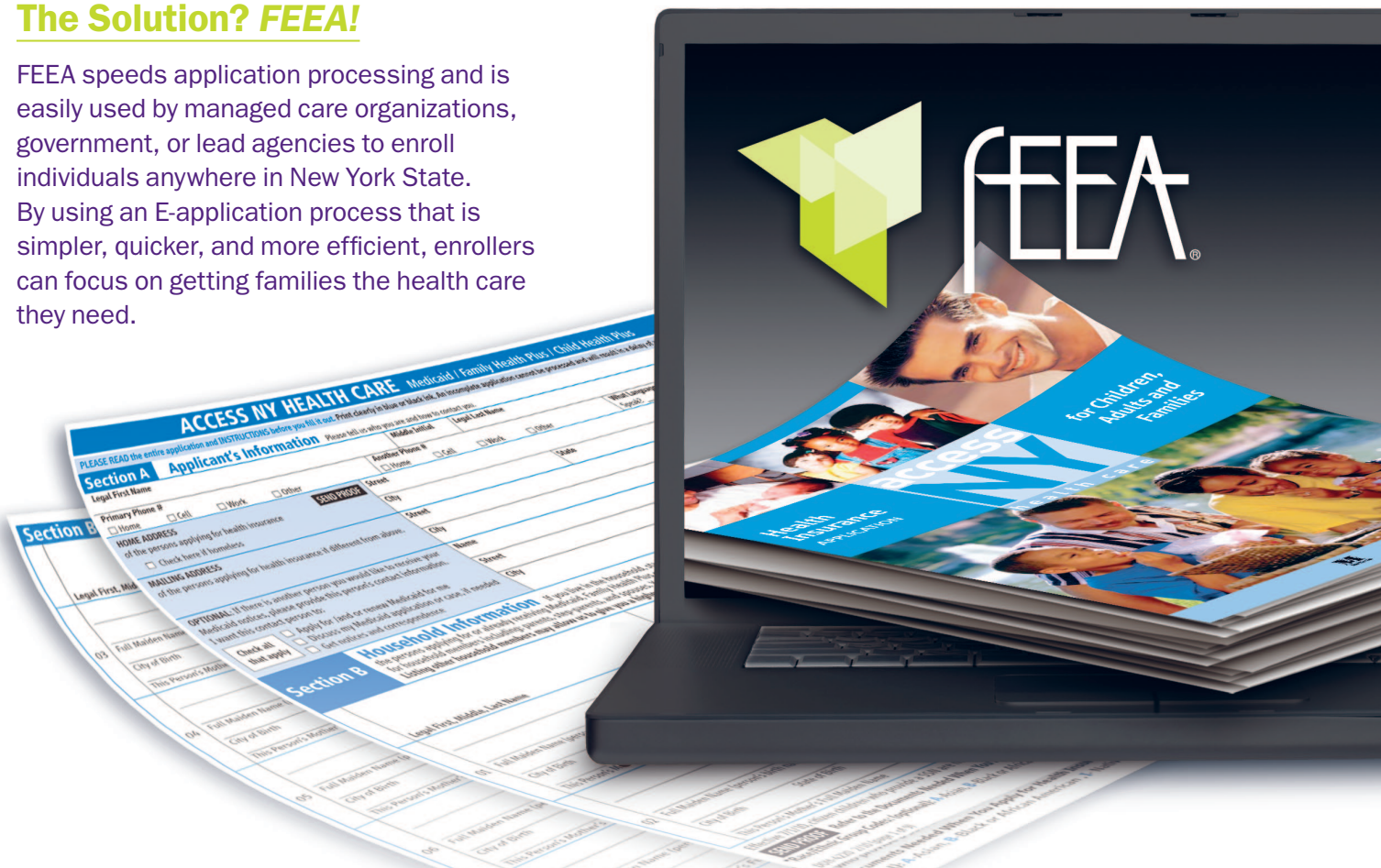
- Streamlines data entry and shares this data with other systems.
- Supporting documents are electronically scanned and linked with the application—no lost or misplaced documents.
- A built-in knowledge base emphasizes eligibility guidelines, providing FEs with decision support.
- Applications can be updated for recertification instead of starting a new application from scratch.

Say “Goodbye” to Paper

The current application process for Medicaid Managed Care, Family Health Plus, and Child Health Plus is time-consuming, error-prone, and costly. The nine page Access NY application requires complex calculations and extensive documentation. Manually transcribed data must be entered into computer systems numerous times—at the managed care organization, at the local Medicaid agency, and for use by the State. Illegible entries, miscalculations, and missing documentation clog the system with delays.

The Solution? FEEA!

FEEA speeds application processing and is easily used by managed care organizations, government, or lead agencies to enroll individuals anywhere in New York State. By using an E-application process that is simpler, quicker, and more efficient, enrollers can focus on getting families the health care they need.



The Hudson Center for Health Equity & Quality is an independent not-for-profit 501(c)(3) organization that promotes the delivery of humane, high quality, cost-effective health care through policy study, advocacy, and the development of information technology. Please visit the Hudson Center at www.hcheq.org.